

Security Advisory:

DocuWare OnPremises: Microsoft MSMQ Vulnerability (CVE-2023-21554, CVE-2023-28250)

[DW-2023-0001.1]

Issue Date: 13-APR-2023

Updated On:

• CVE(s): CVE-2023-21554, CVE-2023-28250

• CVSS 3.1 - Score: 9.8

Summary

This is not a DocuWare vulnerability – but DocuWare OnPremises is using Microsoft MSMQ as precondition on DocuWare server(s).

Customers using DocuWare OnPremises should install the Microsoft updates released on 11.04.2023 for the two mentioned CVEs.

Impacted DocuWare products

 DocuWare OnPremises Server is using the vulnerable MSMQ component (this is not a DocuWare vulnerability)

Not impacted DocuWare products

DocuWare Cloud is not affected

Mitigation of affected systems

- Please check the guidance from Microsoft on the two vulnerabilities:
 - o https://msrc.microsoft.com/update-guide/vulnerability/CVE-2023-21554
 - https://msrc.microsoft.com/update-guide/vulnerability/CVE-2023-28250

and apply the Microsoft patches for your Operating-System used on the DocuWare Server

• Make sure, that the MSMQ-port 1801 is not accessible from the Internet

General recommendations

In order to ensure best security for your DocuWare On-Premises server:

- Keep your DocuWare server up to date with both
 - o DocuWare updates and
 - o Microsoft monthly security updates.
- Update your server in time to
 - Supported DocuWare major versions
 - Supported Microsoft Server versions